

# MetroWest AHO

## NEWSLETTER



February 2017

### EMAIL

It is becoming increasingly necessary to make sure you read and open your [mwmc.com](http://mwmc.com) e-mails. The healthcare landscape is changing and it is changing quickly. We need to communicate with our physicians and you must respond to our emails if requested. Failure to respond in a timely fashion will damage your practice and negatively impact your reimbursement. We do not have time to continue to have our employees reach out with phone calls in order for our physicians to open important documents.

### AFFILIATION STATUS

There seems to be a lot of confusion especially among our Specialists in terms of our current affiliation. We, the MetroWest AHO (PHO) and MetroWest Health Care Alliance, Inc. (PO), are NEQCA providers and our tertiary partner remains Tufts Medical Center and Floating Hospital. ***Our PCPs are all NEQCA. Specialists can and do have multiple affiliations.*** . Specialists are expected to respect tertiary affiliation patterns. If you have any questions in this regard, please contact Dr. Eric Silverman, Dr. Michael Coffey or Tina Mangan.



### WELCOME NEW PHYSICIANS

Souad Enakuaa, MD, Hospitalist

Jae Young Lee, MD, Hospitalist

### METROWEST CARES STEERING COMMITTEE

This committee met for the first time on Friday, January 20<sup>th</sup>. Much appreciation for all those that attended and we welcome your feedback.

I understand that a few offices expressed confusion over the ***AHO No Referral Policy***. We are attaching a copy with this newsletter.

Please contact Adorine Sharron with any questions you may have in this regard. She can be reached at 508.650.7907 or you may email her at [Adorine.Sharron@mwmc.com](mailto:Adorine.Sharron@mwmc.com).

PCP offices should keep in mind that on occasion a patient may have a limited network policy that will require reviewer approval. In those rare instances please contact Tina Mangan @ [tina.mangan@mwmc.com](mailto:tina.mangan@mwmc.com). ***We are always available to answer questions you may have in this regard.***

### ACO

We are constantly trying to assist your patients with services they may need to keep them safe at home. Patient nonadherence to prescribed medications is associated with poor therapeutic outcomes, disease progression, an increase in health care utilization and overall health care costs. CVS is launching a new multi-dose pack medication program for patients who have a hard time with their medication administration. They will deliver a month supply at one time. The packs are linked together in a continuous strip and are stored in an efficient dispenser box, clearly marked and easy to open. If you think this could be of benefit to one of your patients, you can call CVS directly at 1-844-650-1637.

### Bruce Gillers, M.D., receives Mass. Eye and Ear Distinguished Service Award

Congratulations to Bruce Gillers, M.D. who has been named the recipient of the 2016 Mass. Eye and Ear Distinguished Service Award.

“Dr. Gillers provides an exceptional level of patient care and champions the educational aspects of the mission of Mass. Eye and Ear,” said Joan W. Miller, M.D., the Henry Willard Williams Professor and Chair of Ophthalmology at Harvard Medical School and Chief of Ophthalmology at Massachusetts Eye and Ear and Massachusetts General Hospital. “Trainees and colleagues alike often praise him for his exceptional teaching abilities. He is known as a thoughtful and generous mentor who wholeheartedly shares his knowledge.”