

MetroWest AHO

NEWSLETTER



January 2017

OFFICE MANAGERS HOLIDAY EVENT

On December 15, 2016 our Office Managers were treated extra special for all their hard work all year long helping our Organization to continue to be successful. Below are a few pictures from this holiday event.



I also want to give a special thank you to Adorine Sharron, Krystin Mangan and Ashley Page. They did an awesome job preparing this event.

PCP EFFICIENCY/CITIZENSHIP METRICS

Please see January 2017 PCP FOCUS

Specialists – working on finalizing metrics.
Definitive for 2017 Efficiency/Citizenship Measures as follows: Remember, points = \$\$\$

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| 1. PO/AHO Annual Dinner Meeting | 5 points |
| If you are unable to attend, please contact Tina Mangan to arrange a meeting with leadership to review materials and receive full credit | |
| 2. Quarterly Meetings | 2 points/meeting |
| 3. Office Managers | 1 point/meeting |
| 4. Referral Coordinator & Referral Steering Committee | 1 point/meeting |
| 5. In-Network Referrals Measure | 20 points |

75% in-network referral % divided by 75% x 20 points. Fewer than 20 points – process measure to earn points back x MW CARES in-network referrals – MW CARES will meet with you to discuss how to earn points back

MW AHO 2015 BONUS DISTRIBUTIONS

You should expect to see a distribution sometime towards the end of January. Final figures have just been received from NEQCA and Dr. Coffey is working hard on funds flow.

MetroWest achieved a final gate score of 2.9 with the NEQCA average of 3.2 in 2015. We fell short, but hope to exceed 2016 NEQCA recommended gate score of 3.6. Our PCP practices have been working diligently on their measures and managing their patients. We also want to thank our specialists who help us achieve some of our HEDIS measures as well. As a team we can achieve great things.

ACO AMONG BEST IN THE COUNTRY

In 2015 our ACO was #6 in the country for high quality performance out of 392 ACO's. What an accomplishment. Additional quality bonuses were distributed among five physician groups who had the greatest impact on our quality score.

Drs. Renata Martin; Karen Brandse; Bart Alfano; MW Internal Medicine and MetroWest Physicians Services. Way to go and congratulations.

The ACO will begin a **3 Day SNF Waiver program** starting in January 2017. Currently, Medicare Fee for Sece patients need to have 3 overnights in the hospital in order to qualify for a covered SNF stay. What will happen now is, if a patient is in the ER and the physician determines they do not need to be admitted, he/she will consult with the case manager and the patient may qualify to be transferred directly to a SNF if they have a skilled need and meet criteria. This will be the same for any patient who is in OBS or has only had 1-2 nights in the hospital. If the hospitalist determines they no longer need to be inpatient, they will work with case management to see if the patient meets criteria and can be transferred to a SNF. I will be contacted by case management to confirm the patient is or is not in our ACO as this only pertains to ACO beneficiaries. If you have any questions related to this program please call Tricia at 508-650-7928, or via email at: patricia.londergangay@mwmc.com.

METROWEST CARES

In collaboration with our PCPs, Specialists' practices & hospital-based programs, MW Cares has formed a Referral Coordinator Steering Committee to strengthen our commitment to patient care. This diverse representation helps us better understand our community's needs. A special thanks to Amanda Ridenour, Lillian D'Agostino, Ulku Graham, Kelly Thomas, Janet Trombley, Alina Bracciale, Lauren Faulkner-Pierce, and Cristina Cabrero for offering their services. We look forward to meeting and setting goals in the near future.

Congratulations to Dr. James Yoo who was also listed in Boston Magazine for being recognized as a "top doctor".