

# MetroWest AHO NEWSLETTER



March 2017



## FLEECE JACKETS

MetroWest Health Care Alliance, Inc. the “Alliance” is ordering fleece jackets with the Alliance logo embroidered on the front **for our physician members at no cost.**

If you are interested in receiving one, please contact Adorine Sharron at [Adorine.Sharron@mwmc.com](mailto:Adorine.Sharron@mwmc.com).



## Tufts MC/Floating Hospital Updates

**Recent Recognition** - In calendar year 2016, Tufts Medical Center successfully completed 56 heart transplants, giving the program national recognition. According to [United Network for Organ Sharing \(UNOS\) data](#), Tufts MC’s heart transplant total ranked 10<sup>th</sup> nationally and 1<sup>st</sup> in New England, with more than twice as many of the procedures as any other center in the region. Tufts Medical Center is also 1 of only 8 hospitals in the nation to receive a 5 rating, the highest possible designation, for heart transplant outcomes from the Scientific Registry of Transplant Recipients. Tufts MC is the only Boston AMC to receive 4 stars in the HCAHPS survey for 7 out of the 8 most recent quarters.

**Update in Pediatrics** - MetroWest Medical Center & Floating Hospital are partnering once again to coordinate two Update in Pediatrics events. This year’s events will be taking at MacPherson Hall on Wednesday, May 17th and Thursday, November 16th from 7:30 a.m. - 12:30 p.m. To learn more or register for Update in Pediatrics, please visit: <https://www.floatinghospital.org/Training-and-Education/Continuing-Medical-Education/Update-in-Pediatrics.aspx>.

**Floating Hospital Brand Campaign** - Floating Hospital’s 2017 Brand Campaign, “You Don’t Have to Be Big to Be Strong”, has launched in the Greater Boston market in order to strengthen support around our affiliate hospitals and create greater brand awareness. The campaign consists of broadcast and cable television, radio, digital, social media and cinema advertising, as well as community outreach via a FOX 25 Zip Trip sponsorship.



## ACO CARE MANAGEMENT

We continue to focus on your patients who are complex/ high risk, patients transitioning to home from the hospital or a SNF/rehab setting as well as your patients who are in a SNF/rehab setting. If you have an ACO patient who needs education regarding their health issues, please refer them to us. If we identify an issue when speaking to your patients post admit, we may be calling your office to let you know. We have found discrepancies with medications more often than we’d like. We are working closely with SNF/ rehab facilities to be sure your patients receive the care they need and are transitioned to the next level of care when appropriate.

As mentioned previously, we were approved for the 3 day SNF waiver. The facilities in this area that were approved are: Mary Ann Morse in Natick, St. Patrick’s Manor in Framingham and Countryside in Milford. We have not officially started the program but hope to very soon. This will mean that your patients who are in the ER or inpatient with less than 3 overnights would be able to go to a SNF for therapy if they meet certain criteria. If you have questions about this or referring patients, please call Tricia Gay 774-230-3589 or may email her at [Patricia.londergangay@mwmc.com](mailto:Patricia.londergangay@mwmc.com).

**UNICARE** has informed us that there is a delay in the implementation of the physician rates that were effective on 1/1/2017. Services provided for UniCare members during the month of January 2017 were paid at 2016 rates. The plan will be automatically reprocessing these claims, and practices do not need to submit any information to the plan.

## In Memoriam

*A very sad farewell to Dr. Bart Alfano who passed away on February 16, 2017. A friend, mentor and leader who will be missed by all those whose lives he touched.*

