

# MetroWest AHO

## NEWSLETTER



MAY 2017

### TELLING THE WHY

TELLING PATIENTS HOW TO TREAT AN ILLNESS IS SOMETHING WE CLINICIANS GENERALLY DO VERY WELL. BUT AS MEMBER BARRY GOLDBERG, MD, WILL TELL YOU... "A GREAT EXPLANATION OF THE WHY MAKES THE ENCOUNTER GO SMOOTHER AND IMPROVES PATIENT OUTCOMES." DR. GOLDBERG ADDS, "IT'S THE DIFFERENCE BETWEEN TREATMENT SUCCESS AND TREATMENT FAILURE. DOCTORS ARE THE MOST NURTURING GROUP OF PROFESSIONALS. HOWEVER, EVEN THOUGH WE CARE AND MEAN WELL, IT CAN APPEAR DISINGENUOUS TO THE PATIENT WITHOUT THE WHY. IN OUR MINDS, SOMETIMES THE NEED IS SO URGENT AND OBVIOUS WE DON'T THINK ABOUT SPENDING TIME ON THE WHY."

### TERMINATION POLICY REMINDER

PHYSICIANS ARE LEAVING MONEY ON THE TABLE BY NOT RESIGNING COMPLIANTLY.

AS A REMINDER, IN ORDER FOR PHYSICIANS, PRACTICES AND/OR LOCAL CARE UNITS (LCO'S) TO BE ELIGIBLE FOR THE RECEIPT OF ANY OUTSTANDING PERFORMANCE CONTRACT FUNDS, SUCH PHYSICIANS PRACTICES AND/OR LCO'S MUST PROVIDE, AND NEQCA MUST RECEIVE, AT LEAST ONE HUNDRED TWENTY (120) DAYS PRIOR WRITTEN NOTICE OF TERMINATION, AND IN THE CASE OF PRIMARY CARE PHYSICIANS (PCPs), THE EFFECTIVE DATE MUST BE DECEMBER 31<sup>ST</sup> OF GIVEN YEAR WITH 120 DAY NOTICE PRIOR TO THAT DATE.

ANY QUESTIONS, PLEASE CONTACT TINA MANGAN @ [TINA.MANGAN@MWMC.COM](mailto:TINA.MANGAN@MWMC.COM).

### URGENT CARE POSTER

A POSTER HAS BEEN CREATED BY ADORINE SHARRON FOR PCP AND SPECIALIST OFFICES.

IF YOU WOULD LIKE A COPY OF THE POSTER FOR YOUR OFFICE, YOU CAN CONTACT HER AT [ADORINE.SHARRON@MWMC.COM](mailto:ADORINE.SHARRON@MWMC.COM) - 508-650-7907.

### NEW APPOINTMENTS

#### KARL LIEBERMANN, DO

FAMILY MEDICINE, OSTEOPATHIC MANIPULATION, ADDICTION MEDICINE

#### SIDDHESH LOTLIKAR, MD

HOSPITALIST

### RESIGNATIONS

ANA DOMINGUES, MD

OB/GYN

MOHIR HEDESHIAN, MD

THORACIC SURGERY

JULIUS LISTER, MD

PEDIATRIC UROLOGY

(EFFECTIVE 5/15/17)

RICHARD MASSON, MD

PULMONARY MEDICINE

MARK PAINTER, MD

GASTROENTEROLOGY

(EFFECTIVE 7/1/17)

### UPCOMING MEETINGS

#### OFFICE MANAGER MEETING

JUNE 8, 2017 – HELM AUDITORIUM – NATICK

11:30 AM TO 1 PM

#### ADULT PCPS/SPECIALIST

JUNE 15, 2017 - MACPHERSON HALL

6 PM – 8 PM

#### PEDI PCP

JUNE 21, 2017 - LIVING ROOM/FRAMINGHAM

### NO REFERRAL POLICY

**NO REFERRAL REQUIRED WHEN REFERRING TO AN AHO SPECIALIST. USE PCP NPI #**

### BCBS – HMO/PPO/INDEMNITY PRODUCTS

PCP DOCUMENT IN PATIENT CHART REFERRED TO AHO PHYSICIANS. THIS DOES NOT APPLY TO PODIATRISTS.

### FALLON SELECT/DIRECT

### HARVARD PILGRIM HMO

### MINUTEMAN HEALTH

### TUFTS HEALTH PLAN HMO INCLUDING SELECT AND SPIRIT

### UNICARE

CIGNA – PLAN DRIVEN, MUST CONTACT NUMBER ON MEMBER'S ID CARD TO DETERMINE OR CIGNA'S WEBSITE

FOR A COMPLETE LISTING OF OUR PCPS AND THEIR NPI #S, MW AHO ROSTER OR A LIST OF INSURANCES YOU ARE ENROLLED IN, PLEASE CONTACT ADORINE SHARRON @ [ADORINE.SHARRON@MWMC.COM](mailto:ADORINE.SHARRON@MWMC.COM)