



ACO QUALITY FOCUS

Recognizing excellent nurses and support staff is key to our success and patient experience, as well as care. We have an 'Honoring You' program that we can recognize staff that display actions that exemplify our system's core values. I am going to make a conscious effort to utilize this more."

- Dianna L. Edwards, M.D.

2016 GATE SCORE

PAID CLAIMS

As of 11/30/16

Pediatrics 2.5 Adults 2.9

As of 11/30/15

Pediatrics 1.5 Adults 1.7

2017 POD MEETINGS

The POD meetings have been scheduled for May and October and will be geared towards reviewing each other's performance and sharing best practices. If you have any suggestions on how to improve upon these work group meetings, please send me your thoughts and suggestions.

OFFICE MANAGER MEETING-PCP OFFICES

*Tuesday, February 7, 2017
MacPherson Hall, Framingham
11:30 am to 1 pm*

Primary focus will be on patient experience workshop focused on communication and organizational access.

2017 BCBS MEASURES

The major changes in 2017 vs 2016 are:

- Statin therapy for patients with cardiovascular disease remains in reporting status
- Statin therapy for patients with diabetes is part of the measure set for accountability (pay for performance)
- Modified criteria for blood pressure readings that do not "count", blood pressure readings:
 - Blood pressure home monitoring or self-reported results
 - Measured during an acute in-patient stay or emergency department visit
 - Taken on the same day as a diagnostic test or procedure that requires a change in diet or medication regimen on or one day before the day of the test or procedure, with the exception of fasting blood tests

2017 CHANGES TO THRESHOLDS

Measure	2016 Minimum Threshold	2017 Minimum Threshold	2016 Maximum Threshold	2017 Maximum Threshold
Diabetes A1C Testing (x2 per year)	71.4	74.2	83.2	90.1
Diabetes Eye Exam	60.7	63.7	72.1	78.8
Diabetes Nephropathy	82.8	88.3	91.4	96.5
Diabetes Statin Therapy	n/a	68.9	n/a	78.3
Breast CA Screening	65.2	67.2	83.3	83.3
Colorectal CA Screening	65.2	67.2	83.3	83.3
Chlamydia Screening 16-20	54.2	62.6	77.2	86.2
Chlamydia Screening 21-24	59.0	68.0	75.8	81.5
Adolescent Well Care Visits	63.6	67.9	87.7	88.0

As you know, your PQAs will be working on ACO GPRO collection over the next few months.

What you should do in the interim:

Review 2016 lists of your diabetic patients. Check to make sure an annual retinal eye exam (by an optometrist or ophthalmologist) has been scheduled in 2017. **For BCBS this does not have to be a full year.** Patients can schedule anytime in the calendar year.

Colorectal Screening – review your list of patients that were non-compliant in 2016 and have them scheduled for screening. Your PQA can provide a list of patients who are eligible for screening.

MW CARES is also available to help facilitate referrals to our gastroenterologists.

Schedule well child visits and physicals. **For BCBS this does not have to be a full year.**

Tina Mangan

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