



HAPPY NEW YEAR!

As we come to a close on 2016 I want to thank each of you and your staff for all the end of year push to improve our gate score. I'm happy to report that all your extra efforts is paying off. We won't have final results until the end of March, but we are trending much higher than this time frame last year. I remain optimistic that we will achieve our 3.6 gate score goal in 2016!

"In this "QUALITY" Driven world, where everything we do is measured based on what traits we carry and how people perceive what we are doing, it is so easy to forget that it's the interactions with our patients that drives everything!" Amit Pathak, M.D.

CONGRATULATIONS DR. RENATA MARTIN

Dr. Renata Martin had the highest impact on the ACO's outstanding quality score.

Reminder your PQA's will be working on **GPRO collection** for the ACO from approximately January 17, 2017 to March 17, 2017.

During this time you should schedule patients for physicals; diabetic patients draw first A1c and make sure a diabetic eye exam has been scheduled for 2017.

NEQCA MEDICAID ACO

We are currently in discussions with NEQCA regarding the development of a Medicaid ACO. They will need to submit their application by February 16, 2017. PCP intent to participate will likely be the end of January. NEQCA would like to move to Model A. Since there will be a short timeframe to sign physicians up, I wanted to give you a heads-up. Stayed tuned more to come as a proposal comes together over the next few weeks.

ARE YOU ACCEPTING NEW PATIENTS?

If so, we want folks to know! We will be running a full page Ad for our PCPs accepting new patients. We will be sending you a copy of the Ad and ask that you review your information and sign off on it within two weeks to be included.

2017 PCP NEQCA CITIZENSHIP MEASURES

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|--|---------------|
| 1. Assign a Practice Registry Optimizer for your practice by 3-31-17 | 5 points |
| 2. Monthly Registry Use | 1 point/month |
| 3. NEQCA Annual Forum | 10 points |

Total points (27) – points = \$\$\$\$

MW AHO Efficiency/Citizenship

E-Mails

Open MW AHO Newsletter each month
no bounce back 1 point/month

Meeting Attendance

- | | |
|--|--------------|
| 1. PO/AHO Annual Dinner Meeting | 5 points |
| If you are unable to attend, contact Tina Mangan to arrange a meeting with leadership to review materials and receive full credit. | |
| 2. Pediatric POD Meetings | 5 points/mtg |
| 3. Adult PCP POD Meetings | 5 points/mtg |
| 4. Quarterly Meetings | 2 points/mtg |
| 5. Office Managers | 1 point/mtg |
| 6. Referral Coordinator & Referral Steering Committee | 1 point/mtg |
| 7. In-Network Referrals Measure | 20 points |
| 8. 75% in-network referral % divided by 75% x 20 points. | |

Fewer than 20 points – process measure to earn points back x MW CARES in-network referral percentage - MW CARES will meet with you to discuss how to earn points back

CARE MANAGEMENT

Nancy Barry, RN is our telephonic Care Manager assigned to MetroWest for our commercial products. Nancy has had several success stories with patients who have had high A1c's by providing coaching about diet; exercise and medication adherence. She can also reach out to patients with hypertension etc. This is a free service and resource to our physicians. If you feel you have a patient that could benefit from a little extra encouragement in managing their disease, please contact Nancy @ NBarry1@neqca.org.

TINA MANGAN, VP OPERATIONS & QUALITY