



OUTCOMES

Fourth quarter outcomes need to be in the Athena Patient Registry by 3-16-17.

GATE SCORE

As of 12-31-16 our gate score remains 2.9. This time last year we were at a 2.2; Pediatricians 3.3 - this time last year 2.2.

To date we have - 0 - gate points on the following measures:

DIABETIC EYE: 3 TO REACH MINIMUM, 23 TO REACH UPPER. Please start scheduling your diabetic patients now. For BCBS this is a yearly measure and can be scheduled any time in calendar year 2017. It does not have to be a full year.

LOW BACK PAIN: 2 PATIENTS TO MEET THE MINIMUM; 5 TO REACH UPPER.

This measure was detailed in previous newsletter with correct codes to use so these patients do not fall into the measure. If you need a copy, we can resend it to you.

DIABETES HBA1C - OUTCOME: THESE ARE TRIPLE WEIGHED MEANING 15 GATE POINTS VS. 5 GATE POINTS. WE NEED 3 TO MEET MINIMUM; 24 TO MEET MAXIMUM. I am hoping that this is a claims lag issue and most of you have completed this measure. You should all have prospective lists from Jen Clair and Susan Divitto. Your staff should work on scheduling these patients to come in now and not wait until the end of the year. We still have claims run out and should know in a few months where we end up.

DIABETIC EYE MEASURE

BCBS new code sets for any diabetic patients without complication and having a negative eye exam in 2016 will be compliant in 2017 and will fall off the registry. This also applies to 2017 and will fall off the measure in 2018. NEQCA had 1,464 BCBS diabetic patients in this measure in 2016. 595 patients were coded correctly as having a negative exam and will come off the registry.

STATIN MEASURE UPDATE

As mentioned in a previous publication of the PCP Focus, Statins for Diabetic Patients is now a measure. If a patient is coded for the following, they would be exempt from the measure: **Myalgia, Myositis, Myopathy, or Rhabdomyolysis** during the quality measure period.

NEQCA ATHENA PATIENT REGISTRY

Please remember to filter to 2016. There will be no data in 2017 measures until all claims are processed which may be at the beginning of April 2017. Please review your prospective list and schedule any BCBS diabetic patients that were not seen in 2016.

NEQCA FALL FORUM – SAVE THE DATE

The NEQCA Fall Forum is being held on **Thursday, October 19, 2017** at the Newton Marriott which will be held in the late afternoon to early evening. This is a Citizenship Requirement and worth a lot of points so your attendance is required. Details to follow.

PATIENT EXPERIENCE TIPS OF THE MONTH

- ORGANIZATIONAL ACCESS -

This is one area we can improve on. Questions that our patients are asked on the MHQP Survey:

- *How often did you get an answer to your medical question on the same day you asked?*
- *How often did you get an answer to your medical question as soon as you needed?*

Tips: Post access information through various communication channels such as patient portals. Provide information to patients on how to access routine, urgent and emergent care. Audit your system to see if it is functioning properly. Kayi Teko, our Patient Experience Specialist, will be working with offices on this measure. Please schedule a time to meet in the next month. This is part of our Citizenship Requirement and Patient Experience Plan.

PCP DINNER MEETING

On March 16th our PCP Dinner Meeting will be held in Helm Auditorium in Natick at 6:00 p.m. Please make every effort to attend as we have a full agenda. Dr. Jatin Dave, the new Chief Medical Officer from NEQCA, replacing Dr. Michael Cantor, will also be present. We hope you will take this opportunity to meet him.



A FOND FAREWELL

DR. BART ALFANO PASSED AWAY ON FEBRUARY 16, 2017. A FRIEND, MENTOR AND LEADER WHO WILL BE MISSED BY ALL THOSE WHOSE LIVES HE TOUCHED.

TINA MANGAN

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